Important Update: Whizard® Series II and Quantum® Trimmers

We would like to inform you of several important developments concerning trimmer products and accessories from Bettcher Industries.

As the pioneer and world leader in trimmer products, Bettcher is continually innovating to provide products and services for lean meat recovery, fat removal and many other slaughter floor and meat processing solutions.

With the introduction of the all-new Quantum Flex® trimmer system in 2018, the Series II became technology that is three generations old. In order to maintain consistency in service levels along with delivering today’s best possible trimming solutions to our industry partners, this year Bettcher began the process of discontinuing Series II products, leading to their eventual obsolescence.

Similarly, our Quantum® trimmer handpiece, introduced in 2013, has been superseded by the newer generation of equipment, and so we are beginning the process of discontinuing Quantum products as well.

Listed below is the timing of these changes.

Series II Handpiece Equipment:

- Our complete line of Series II Whizard trimmer handpieces including Mach 3 pneumatic trimmers, along with their associated parts and accessories, will continue to be sold and supported through December 31, 2020, after which they will no longer be offered.

- As of December 31, 2020 – no additional Series II trimmer handpiece equipment or head assemblies will be sold. Existing equipment will be maintained through ongoing parts sales and service only.

Series II Handpiece Parts:

As we rapidly convert installations to Quantum Flex®, we continue to manage inventory levels to meet the needs of all customers.

- Most parts, accessories and associated services required to operate our standard model line of Series II trimmer handpieces plus the Mach 3 pneumatic products will continue to be sold and supported through December 31, 2022.

Original Airmax Parts:

The Original Airmax trimmer product line is no longer available. However, most parts and accessories will be available through December 31, 2020. This includes TrimVac models. For identification purposes – this mean (1) any pneumatic trimmer that is not part of the Quantum Flex product line, or (2) those that do not have a yellow handle (Mach III and Quantum product lines).
Quantum® Trimmer Handpiece Equipment:

- Our complete line of Quantum trimmer handpieces, along with their associated parts and accessories, will continue to be sold and supported through December 31, 2021, after which they will no longer be offered.

- As of December 31, 2021 – no additional trimmer handpiece equipment or head assemblies will be sold. Existing equipment will be maintained through ongoing parts sales and service only.

Quantum® Handpiece Parts:

- Most parts, accessories and associated services required to operate our Quantum Trimmer handpieces will continue to be sold and supported through December 31, 2023.

Make-To-Order Status:

During the coming years, while key components of both Series II & Quantum will be supported through stocking inventory, several components will move to “make to order” status, meaning extended lead times for certain parts if they are not in Bettcher’s inventory:

- If your intent is to remain invested in your current Series 2 or Quantum products, please plan your inventory needs accordingly. As we move closer to end-of-life dates for these products, availability and pricing will be affected.

- Blades, housings, pinions and bearings remain on a same day/next day delivery schedule for most models.

- Frames, handles, retaining knobs, spacers and other accessories will remain same day/next day delivery while Bettcher’s inventory levels remain. Once out of stock, these items may have extended lead times of 4 weeks up to potentially 16 weeks for delivery. With the wide variation in both inventory and conversion rates around the globe, we will announce changes in availability as we move closer to status changes by model or product type.

Recognizing the involvement that many of our customers have had with all generations of our trimmer products, we encourage you to be proactive in both trimmer product line updates and inventory management. Through the schedule above, it is our intention to provide time to transition your investments in ways that deliver the optimum level of value and performance you receive from the Bettcher products. As always, we are here to assist, and we look forward to our continued partnership with each of you.